

BEST PRACTICES FOR SUCCESSFUL CLINICAL OUTCOMES

To provide you with the best possible service, and ensure your clinical success, we want to share some “best practices” that we have learned from some of our most successful customers.

PROVIDE ADEQUATE INFORMATION

Concerns: Lack of information often requires additional follow-up communication and sometimes additional appointments to capture missing information.

Solution: To ensure timely delivery and accuracy of your case, please provide the appropriate information based on the specific needs of your case.

Please provide the following for optimal results:

- 1.) Complete all required fields on the RX form.
- 2.) Include any notes pertaining to the case.
- 3.) Provide pre-op scans or models whenever possible.
- 4.) Ensure the impression/scan is free of any abnormalities.
- 5.) Provide photos for reference. Please see our “Shade Communication Guide” for details.
- 6.) Provide full arch impressions/scans when necessary.
Ex: Long span bridges, anterior cases, implant cases, denture and partial cases, unstable bites, partially edentulous patients, no opposing teeth, etc.
- 7.) Provide bite registrations over preps.
- 8.) Provide any additional parts/components when appropriate.

DO NOT MIX DIGITAL AND TRADITIONAL METHODS FOR CAPTURING IMPRESSIONS

A solid foundation is the key to building products that lead to successful clinical outcomes.

Concerns: Digital and traditional workflows are different and require individual production methods.

Solution: Choose one workflow and utilize that process throughout each stage of production.

It is important to note that digital and traditional workflows require different approaches clinically. It is also important to understand that the lab production for these two methods requires vastly different approaches as well. It is very important to choose one method based on your patient’s individual needs and utilize that method throughout the whole course of treatment. Do not mix digital and traditional workflows for a single stage of treatment. If your treatment plan requires multiple stages, you can utilize digital impressions for one stage of treatment and conventional for another stage for example, but we are unable to combine both methods during a single stage of treatment.