Spotlight on Seattle



The Seattle group is comprised of the following AO dentists: Ambassador Kal Klass, Yonatan Ahdut, Paul Amato, Rebecca Bockow, Bobby Cohanim, Irving Cohen, Gary Feldman, Robert Gelb, David Isenberg, Jeff Janison, Wally Kegel, Paul Lederman, Warren Libman, Bella Makagon, Matthew Mandel, Donna Massoth, Oleg Shvartsur, Alexander Shor, AO 2016 International President Wendy Shultz Spektor, PIP Michael Spektor, Daniel Tremblay, Marilyn Weiss and Jake Weissman.

Congratulations to Matthew Mandel on his upcoming retirement! Best wishes!!

If you are a practicing dentist in the Seattle area and would like to participate in the program, please contact Bernice Edelstein at **bedelstein@ ao.org** or Ambassador Kal Klass at: **klassdds@gmail.com.**

HOW TO DONATE

AO US FOUNDATION: www.aofus.org ellen.taranto@aofus.org 301-738-6400

AO CANADIAN FOUNDATION: Marlene Tenenbaum Memorial Tribute Fund <u>www.aofoundation.ca</u> or info@aofoundation.ca 416-250-7417

Meet the Dentists

Wendy Shultz Spektor

AO International President

Dr. Wendy is a native of the Seattle area. She graduated with honors from the University of Texas in Austin and received her Doctorate of Dental Surgery degree from the University of Washington Dental School. She opened Spektor Dental in 1982 in Bellevue, Washington. Wendy was elected AO



International President for 2016. Wendy is married to PIP Michael Spektor, and they are both members of the Seattle dental panel.

You are currently serving as AO International President and also participate in the AO-Henry Schein Cares Holocaust Survivors Oral Health Program as a member of the Seattle dental panel. How do you view the program both in your role as a participant and the leader of AO that is sponsoring this important program?

The AO-HSC Holocaust Program is a perfect fit. It is great example of a public and private partnership. The best part of this program is that dentists can use their skills, help people in need and give back to the community.

What has been your experience working with Holocaust survivor patients?

Most of the survivors have complicated health issues. Sadly, many of them seem to be neglected by their own families as far as their dental needs. We have found our AO-HSC patients to be grateful for our time and care.

Are there any program improvements you would like to see made to improve the Holocaust Survivors Oral Health Program?

Comprehensive care is costly so we are always limited by what we can provide. That is why I called Nakanishi Laboratory, our dental laboratory, for assistance for a survivor patient. Although I do not do dentures any more, they gladly donated two relines for the AO-HSC program. This gesture immediately helped our patient in need. Another difficulty is the language barrier. Most of the survivor patients need a translator because they are not fluent in English. This limits appointment times when they can be seen. If we could address the language barrier in a systemic way, that would be a great program improvement.

What do you do to relax and unwind? What is your favorite activity outside of work?

I play bridge and golf and love to crawl in bed and read. I love my family and am grateful for the time we spend together!

Kal Klass

Ambassador, Seattle

Dr. Klass attended the University of Iowa College of Dentistry, graduating in 1981. He moved to Seattle that same year and started his dental practice. His Capital Hill office near Swedish Hospital has been a perfect location for those who live and work near the city. Kal has had extensive



experience working with both adults and children and specializes in Family Dentistry. He has had appointments at the University of Washington working as a laboratory instructor and in restorative dentistry. His volunteer work has included serving as a volunteer dentist with the WDS Foundation Smilemobile, volunteering at the Swedish Hospital Medical Center Emergency Dental Clinic, and as a Certified Delta Society Dog Therapy handler with the Reading with Rover program.

When you chose to pursue a health care profession, how did you come to choose dentistry?

I like working with my hands and I love working with people at the same time. Before dentistry I used to love pottery. Throwing ceramic pots on a potter's wheel was my minor in college. Dentistry was a perfect



Nakanishi Dental Laboratory, Inc.



We are pleased to have Nakanishi Dental Laboratory, Inc. as a local lab participating in the Alpha Omega-Henry Schein Cares Holocaust Survivors Oral Health Program in the Seattle area. Corban Cooper, Procurement and Marketing Manager for Nakanishi Dental Laboratory, Inc. was interviewed for this article.

Q: Would you tell us a little bit about the history of Nakanishi Dental Laboratory (e.g. how long have you been providing laboratory services for dentists)?

Nakanishi Dental Laboratory, Inc. was established in 1953 by Ray Nakanishi. We are a third-generation family-owned and operated company, providing dental laboratory services to the greater Puget Sound area. The dental community has been so good to us over the 63 years we have been in business, we are thankful for opportunities like this to give back!

Q: How did Nakanishi become involved with providing dental lab services for Holocaust survivors?

Drs. Wendy and Michael Spektor provided us the opportunity to be involved. They have been such incredible advocates for the community both locally and nationally; we are grateful for their partnership and dedication to dentistry.

Q: What has been your experience serving Holocaust survivors?

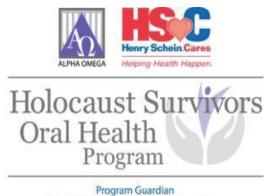
We are honored to have the opportunity to provide no-cost dental work for such incredible people. Our experience working with the Holocaust Survivors Oral Health Program was excellent.

Q: Of what is your lab most proud?

We are proud of all the patients and doctors and staff members we have had the opportunity to partner with over the years. We are proud that we have played a role in helping millions of patients feel great about their smiles and oral health.

Special thanks to Steve Lampert and his team at Town & Country Dental Studios located in Freeport, NY for their support for program lab services in the USA and to Bill Van Evans and his team at Orthodent located in Oshawa, Ontario for their support for program lab services in Canada.

Note: In the event program dentists in the USA are unable to use their local dental lab and need to use the services of Town and Country Dental Studios, please follow the protocol shown on the next page of the newsletter.



The Claire Friedlander Family Foundation

Protocol For Obtaining Services From Town & Country Dental Studios

- 1. Every dental panel member should approach his/her lab for pro bono services **prior to** asking Town & Country for services. **Town & Country is our safety net** and should only be used if the dentist's own lab is not able to provide services. We are only requesting the dentist's regular lab for pro bono services for 1-2 patients per year. In return, AO will provide the dental lab exposure through various AO marketing channels. Each lab partner will receive an annual recognition certificate from the Program for the services donated.
- 2. In the event that the dentist's lab is not willing to provide the service, Town & Country is our Laboratory Program Partner who will donate the fabrication of crowns, complete and partial dentures and other appliances necessary for proper care of patients.
- 3. Dentists requesting laboratory services from Town & Country will notify and submit a treatment plan to Bernice Edelstein. Please be sure to indicate the patient's initials only on the treatment plan. The dentist should attest to the patient being referred by the social service agency. When the treatment including laboratory procedures is approved, an authorization to proceed and laboratory prescription will be sent to the dentist. Please complete the Town & Country laboratory prescription including the patient's name, the type of restoration, as well as the customary information on the treating dentist (name, address, phone and e-mail). Cases will then be shipped by the dentist to Town & Country, using AO's Federal Express account.
- 4. Please send the cases secured in bubble wrap and in a cardboard box. Also, please send the original impression, if it is still intact.
- Bernice Edelstein will notify Town & Country to let them know to expect a case with a prescription.
 A technician from Town & Country may contact the dentist to request more information about the case.
- 6. Town & Country will inspect the case to ensure that the materials sent are accurate for successful fabrication of the restoration.
- 7. There will be no remakes of cases as this laboratory service is a one-time benefit per submitted fabrication.
- 8. Town & Country will ship the case back to the dentist using AO's Federal Express account.
- 9. This Protocol is in effect for the year 2016.